

## INFORMATIONAL OBLIGATION FOR CUSTOMERS

**TOMKET, s.r.o.**, ID: 251 23 998, based in Vojtěšská245/1, 110 00 Prague 1, entered into the company register by the Municipal Court in Prague under the file number C 51699 (hereinafter "**Company**") hereby in accordance to the Regulation 2016/679 of the European Parliament and of the Council (EU) on the protection of natural persons with regard to the processing of personal data (hereinafter "**Regulation**") active since 25.5.2018., informs their customers (hereinafter "**subjects of personal data**") about the processing of their personal data.

The Company hereby informs Subjects of personal data that it processes their personal data on the basis of the following legal titles and for the following purposes:

### a) **Provision of services**

Legal title:	Legal requirement - performance of contractual obligation under Article 6 paragraph 1, b of the Regulation
Subject of personal data:	Customer
Purpose:	Provision of services on the basis of an order and a contract.
Scope:	Necessary to meet the Company's obligations, in particular name, surname, contact details (telephone, email), address
Period of retaining:	i) for the duration of the contract  ii) for a period strictly necessary after the expiration of the contract, for the duration of the limitation period of any claim by the Company and / or by the Subject of personal data and for the period of archiving specified by law, in the case of lifetime warranty on goods for the service life of the goods, no more than 30 years.

### b) **Register of potential customers**

Legal title:	Contractual requirement - consent to the processing of personal data when granted by the subject of personal data.
Subject of personal data:	Potential customer
Purpose:	Collecting contact information to offer potential customers provision of services.

Scope: Name, surname, phone number, notes related to already done phone calls

Period of retaining: for the period necessary to acquire a new customer, or until the withdrawal of the consent from the Subject of personal data.

**c) Sending business communications**

Legal title: Contractual requirement - legitimate interest in the case of customers, consent to the processing of personal data in case of potential customers, if granted by the Subject of personal data

Subject of personal data: Customer, potential customer

Purpose: Sending business communications to customers and potential customers.

Scope: Name, surname, phone number, notes related to already done phone calls

Period of retaining: 3 years (in case of goods with a lifetime warranty 30 years), or until the withdrawal of the consent from the Subject of personal data.

Personal data listed under the letters b) and c) are voluntary and therefore provided on the basis of Subject's own free will.

Already given consent can be withdrawn at any time with effects for the future . Subject of the personal data cannot be persecuted in any way for not giving consent to process their own personal data or for withdrawing the consent. The granting or non-granting or later withdrawal of any consent to the processing of personal data will not affect the realization of the contractual relationship between the Company as a service provider and the Subject of personal data. The Subject of personal data may withdraw the already given consent by written statement delivered to the Company's address or they may contact the customer service of the Company, which will assist them with the withdrawal of their consent.

Subject's personal data will be processed both automatically and personally by the staff of the company. Personal data may be used for automatic individual decisions and profiling.

Personal data may, to the extent strictly necessary, be forwarded / made available for processing to these third parties:

- To the shipping companies for delivery of goods,
- To the tire services selected by the Subject of personal data for the delivery of dispatched goods,

- To the operators of electronic tools, for example: questionnaires related to purchase satisfaction, and the quality of purchased products, or other applications related to tyre sales that may be provided by third parties.
- To the partner company TOMKET EXPORT s.r.o., Rybná 716/24, Praha 1, 110 00, company ID: 05401674

Company informs the Subject of personal data that under the conditions set forth in the Subject of Personal Data Regulation to the Company they have:

- a) Right to access their personal data.
- b) Right to adjust or erase personal data in cases summarized by the regulation.
- c) Right to limit the processing of their personal data by the Company in cases that:
  - i) The Subject of personal data disclaims the accuracy of their personal data. The limitation persists for the time necessary for the Company to verify the accuracy of personal data;
  - ii) The processing is unlawful and the Subject of personal data rejects their deletion but asks for the limitation of processing instead;
  - iii) The company no longer requires personal data for processing, but the Subject of personal data requires them for determination, exercise or defense of legal claims;
  - iv) The Subject of personal data has raised an objection to processing, according to article 21. Paragraph 1. of the Regulation until it has been verified whether the Company's legitimate reasons outweigh the legitimate reasons of the Subject of personal data;
- d) In case a possible failure in data security might result in a high risk to the rights and freedoms of individuals, the Company shall notify the Subject of personal data without undue delay.
- e) Right to portability – only for personal data processed automatically on the basis of a contract or consent.
- f) Right to object – only for the processing of personal data on the basis of a legitimate interest of the Company or for the fulfillment of a task carried out in the public interest .

In order to exercise their rights the subject should contact the company in a written form on the address of the company or on email address

The Subject of personal data also has the right to contact the Office for Personal Data Protection or to file a complaint with the Office for Personal Data Protection.

In this way, the Subject of personal data has been informed of their rights and protection of their rights under Article 13-22 of the Regulation.